From: Mark Grossman To: Microsoft ATR Date: 12/31/01 9:24pm Microsoft Settlement Subject:

I have worked in the software industry for over 20 years and have been a Microsoft employee for a little over seven years. My personal experiences at Microsoft have led me to believe that this company has provided consumers with reasonable quality products at relatively low prices. It is mainly for this reason that Microsoft has succeeded and grown, consumers have had many choices and they chose Microsoft. I believe that the current settlement terms are appropriate to remedy the problems found by the courts with Microsoft's behavior in the past and I believe that the leadership of Microsoft has the integrity and has made the commitment to follow the letter and spirit of the agreement, an agreement under which consumers will continue to benefit from Microsoft's development of new software and other technologies. While many of Microsoft's competitors and politicians would like to handicap the company with additional constraints for their own economic and political benefits, the average citizen will most benefit from the fair open competition that the current settlement provides for.

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